

Injectable Aesthetics Academy Ltd. Refund & Cancellation Policy

Injectable Aesthetics Academy

Refund And Cancellation Policy

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**Intended Audience: All Staff, Learners and
Partners**

Refunds & Cancellations:

Upon enrolling on a course with any training institution a student is entering a legal agreement under common law in which they agree to abide by the conditions of enrolment (including meeting stated payments), in exchange for the service offered by the institute in the delivery of the course.

The description of the course is outlined on the website. There may be small changes to the itinerary depending on your group size and academic level.

By purchasing a course through **Injectable Aesthetics Academy**, you are agreeing to the following terms and conditions.

All services are subject to availability

*Please Note, changes in your circumstances are not the responsibility of **Injectable Aesthetics Academy**.*

Fees

Your non-refundable deposit is paid online; the remaining fee must be paid 7 days before your course and paid in full before the course starts. You will receive a full receipt for all fees paid along with a certificate of attendance/diploma at the end of your course if all examination criteria has been met.

We expect you to be honest about your qualifications and experience. If you are seen to be working at a lower level than is required on the course, you will be requested to attend a refresher day for further training before any certificates are presented to you.

Cancellation

In the event of unforeseen problems, the course may not be able to run as planned. In these events, we will contact you as soon as possible and offer you a refund of monies paid to us or transfer you on to another course free of charge.

In a situation where a student wishes to cancel or change their enrolment, as a measure of goodwill **Injectable Aesthetics Academy** will allow the following options, a student may only take up one of these options.

- For a period of 14 days after deposit payment the client will be given a full refund bar any deposits. The student must notify administration department in writing within the 14-day period either by email or post regards any cancellations.
- If you apply for a refund after the 14 days the refund policy does not apply, however you will have the option of change the course to another course without incurring any charges, **Injectable Aesthetics Academy** need to be informed about any changes to another course 3 weeks prior to the original course date you were enrolled on.

- The onus is on the student to inform in writing of any changes or cancellation of their course. **Injectable Aesthetics Academy** will not be responsible of any messages going astray.
- If a student in exceptional circumstances is unable to attend any course the student may apply to transfer their enrolment to a friend, relative or colleague who they have found, who agrees to take over their enrolment and is qualified to do so, however this can only apply if the student notifies us 3 weeks prior to the course date, or this does not apply.
- If you are unhappy with your training course you must inform us of this on the confidential feedback form provided at the end of every course, you will be entitled to a free refresher day with us, you are not entitled to a refund for any course.
- Deposits are strictly non-refundable.

Disclaimer:

Every attempt is made to make sure all information from the Academy is accurate and the student has attained the competencies taught in a course, beyond the point of completing your course the student is responsible to maintain their acquired competencies and apply acquired knowledge and skills in a way which is appropriate to the unique characteristics of each application and patient. This will release the academy from any liability whatsoever in connection with or arising from any such information or procedures given any student or ex-student whether directions given during the course are followed or not.